

LONDON BOROUGH OF BRENT

HIGHWAYS COMMITTEE – 3rd June 2003

REPORT NO 7/03 FROM THE DIRECTOR OF ENVIRONMENT

FOR NOTING

NAME OF WARDS AFFECTED

All Wards

PERFORMANCE OF PARKING ENFORCEMENT CONTRACT

1.0. **SUMMARY**

- 1.1. This report considers the performance of the Parking Enforcement Contract from 1st October 2002 to 31st December 2002.

2.0. **RECOMMENDATIONS**

- 2.1 That Committee notes the contents of the report.

3.0. **FINANCIAL IMPLICATIONS**

- 3.1 During the financial year 2002/2003 there was a surplus of £1,865,100 of income over expenditure. This surplus has been transferred to the Transportation Unit.

4.0. **STAFFING IMPLICATIONS**

- 4.1. The Parking Enforcement service is managed by StreetCare, and is undertaken by external contractors Vinci Park and Vertex. There are no staffing implications as a result of this report.

5.0. **ENVIRONMENTAL IMPLICATIONS**

- 5.1. Enforcement of the parking regulations improves the general environment.

6.0. **LEGAL IMPLICATIONS**

- 6.1 This report has are no legal implications.

7.0. DETAIL

Parking Enforcement (General)

DESCRIPTION	3 RD QUARTER 01.10.02 TO 31.12.02	3 RD QUARTER 01.10.01 TO 31.12.01	% CHANGE
TOTAL PCN's ISSUED	26,527	29,321	-1.6%
BAND'A' PCN's ISSUED	9,759	9,775	-0.16%
TOTAL NUMBER OF REMOVALS	1,212	1,066	13.6%
TOTAL PCN's PAID	13,650	15,769	See below
CANCELLED NOTICES	3,934	5,087	See below
TOTAL PCN'S APPEALED	389	320	17.74%
TOTAL APPEALS ALLOWED	108	82	24.08%
CASES REGISTERED AS DEBT	8,020	6,287	27.56%
WARRANT ISSUED	1,847	5,579	-66.9%

- 7.1. The total number of pcn's paid and the total number cancelled above, relates to the payments currently received and cancellations currently made. As cases progress the number of cases paid and cancelled increases monthly.
- 7.2 Appendix A contains a list of pcn's issued in each controlled parking zone, the offences for which the notices were issued, reasons for cancellation of pcn's a breakdown of the top 10 locations for removals. Appendix 'B' shows all locations where more than 50 PCN's were issued.
- 7.3 The total amount of monies received for the period is £1,123,633
The payment rates, based on penalty charge notices paid, were as follows: -

	This Quarter	Previous Quarter
Paid at discount rate (£20)/(£30)	69%	61%
Paid at normal rate (£40)/(£60)	18%	21%
Paid at surcharge rate (£60)/(£90)	5%	6%
Other Payments	8%	12%

- 7.4 The Bailiffs are continuing to recover debts as soon as practicable after warrants have been issued by the County Court.

Assaults on Parking Attendants

- 7.5 During this quarter there have been 6 minor assaults on a parking attendant. Details as follows: -

<u>Date</u>	<u>Location</u>	<u>Assault</u>
3.10.02	St Johns Road Car	PA was slapped in face by car driver. Police informed

	<u>Park</u>	
<u>11.10.02</u>	<u>Granville Road</u>	<u>PA was pushed a slapped around the head. Police not informed</u>
<u>11.10.02</u>	<u>Victor Road</u>	<u>PA was slapped around the head . Police not informed</u>
<u>25.10.02</u>	<u>Rosemead Avenue</u>	<u>The PA was hit in the face and pushed to the ground. Police informed</u>
<u>17.12.02</u>	<u>The Paddocks</u>	<u>PA with removal truck was threatened by car driver. Police called and driver arrested</u>
<u>28.12.02</u>	<u>High Road Willesden</u>	<u>PA with removal truck threatened and pushed by returning driver. Police called</u>

7.6 In the last period there were four assaults.

Parking Shops

7.7 The parking shop at Chamberlayne Road dealt with 88% of the Borough permit applications during this quarter, whilst the shop at Pyramid House has dealt with 12% of the applications. In the previous quarter the ratio of permit issue by the parking shops was 82% at Chamberlayne Road and 18% at Pyramid House. Permits renewed by post are now being processed at Pyramid House. A breakdown is shown in appendix 'A' of permits issued by zone and of the type of permits issued.

Bus Route Enforcement

7.8 On the 4th February 2002 Brent started patrolling two major bus routes in the Borough; routes 18 and 32. See appendix 'A' for a breakdown of pcn's issued by parking attendants deployed on each route.

8.0. **BACKGROUND INFORMATION**

Details of Documents

File Reference No

Committee Reports to:

Report to Transportation Sub-Committee on 15th March 2002

Report to Highways Committee on 25th July 2002

Report to Highways Committee on 11th September 2002

Report to Transportation Sub-Committee on 11th December 2002

Any person requiring further information should contact: -

Richard Northen, Parking Enforcement

StreetCare Brent House 349 High Road Wembley Middx

Telephone number: 020 8937 5098

Richard Saunders
Director of Environmental Services

Appendix 'A'
October to December 2002
Pcn's issued by Zone

'C' Wembley Central	4764
'E' Ealing Road	3233
'H' Harlesden	2958
'K' Kilburn	634
'KB' Brondesbury	1517
'KC' Carlton	463
'KD' Dyne Road	995
'KG' Kensal Green	741
'KM' Malvern Road	270
'KQ' Queens Park	1747
'KR' Kensal Rise	411
'MA' Mapesbury	315
'MC' Cricklewood	706
'MK' Kilburn Station	530
'MW' Willesden Green	1692
'T' Temple	23
'W' Wembley Hill	453
Outside zones	7752

Offences for which PCN's Issued

Waiting & Loading Restrictions (yellow lines)	8,703
No Valid P&D Ticket	3,591
No Valid Permit	7,953
Goods Vehicle Loading Bay	717
Parking on Bus Stops	613
Footway Parking	1029
Pedestrian Crossings	69
Other Offences	4,181

Top 10 Locations for Removals

Engineers Way	66
Kingsbury Road Road	46
Brook Avenue	31
Elm Road	24
Blenheim Gardens	19
Dagmar Avenue	18
Mostyn Avenue	18
South Way	16
Anson Road	14
Chapter Road	14
Exeter Raod	14
London Road	14
Riffel Road	14

Permits by zone

C	297
E	227
H	294
K	216
KB	1040
KC	307
KD	1226
KG	433
KM	112
KQ	1328
KR	1703
MA	176
MC	216
MK	138
MW	699
T	51
W	152

Permits issued by type

Essential User	43
Business	62
Doctors	14
Resident 1 st	1906
Resident 2 nd	281
Resident 3 rd	23
Scratch cards	4633
Visitor Household	406

Bus Route Enforcement PCN's

Route 18	1349
Route 32	2718

Cancellations

Borough Decision	193
Disabled Warning	150
Permit/P&D Warning	541
Accept Representation	15
DVLA No Trace	1121
PA Error	244
Vehicle Driven away Before issue	792

Appendix B
October to December 2002

Allington Road	68	Anson Road	194	Ashburnham Road	114
Ashford Road	60	Blenheim Gdns	107	Bolton Road	111
Bowrons Avenue	150	Braemar Avenue	51	Brampton Road	72
Bridge Road	58	Brondesbury Road	433	Brondesbury Villas	202
Buckingham Road	193	Buckley Road	89	Burrows Road	98
Cambridge Avenue.	60	Cambridge Road	119	Cavendish Road	90
Cecil Avenue	165	Cecil Ave. Car Park	51	Chamberlayne Road	88
Chandos Road	59	Charlton Road	73	Charteris Road	51
Chatsworth Rd	190	Chevening Road	207	Chichele Road	89
Chichester Rd	58	Christchurch Avenue	99	Church Road	55
Clayton Avenue	323	College Road	88	Cranhurst Road	70
Craven Park Rd	458	Cricklewood Bdwy	627	Dagmar Avenue	158
Dagmar Gardens	53	Dartmouth Road	144	Dean Road	122
Douglas Avenue	88	Dunster Gardens	73	Dyne Road	91
Eagle Road	152	Ealing Road	1113	Earlsmead Road	139
Ecclestone Place	52	Edgware Road	526	Elm Road	832
Elm Rd Car Park	170	Elm Rd Service Rd	395	Engineers Way	284
Exeter Road	164	Felixstowe Road	80	Glengall Road	172
Greyhound Road	92	Halstow Road	52	Harrow Rd Wembley	69
Harrow Rd NW10	161	Harvist Road	239	Hassop Road	63
Hazel Road	61	Hazelmere Road	64	Heathfield Park	109
High Rd Willesden	260	High Rd Wembley	358	High St Harlesden	742
Hiley Road	62	Kempe Road	158	Keslake Road	57
Kilburn High Rd	407	Kilburn Lane	66	Kilburn Park Rd	55
Kingsbury Road	655	Kingsbury Car Pk.	175	Kingswood Ave	119
Lancelot Road	96	Langler Road	66	Linden Ave Wembley	89
London Road	351	Lonsdale Ave Car Pk	90	Lyon Park Avenue	87
Malvern Road	119	Manor Park Road	106	Melrose Avenue	151
Millman Road	56	Montrose Crescent	142	Mortimer Road	81
Mostyn Avenue	176	Mount Pleasant	51	Nicoll Road	58
Nightingale Road	133	Oaklands Road	146	Oxford Road	92
Park Avenue	50	Pember Road	60	Preston Road	77
Princess Road	86	Priory Park Road	206	Purves Road	289
Queensbury Stn Pa	110	Rainham Road	67	Ranelagh Road	192
Ravensworth Road	77	Riffel Road	75	Rosemead Avenue	162
Rucklidge Avenue	202	Salisbury Road	92	Sheldon Road	106
South Way	65	St Johns Road	403	St Johns Rd Car Pk	170
St Julians Road	116	St Margarets Road	69	St Mary's Road	102
St Pauls Ave	142	Stanley Avenue	99	Station Grove	62
Station Parade	170	Station Road	68	Station Terrace	61
Streatley Road	102	Swinderby Road	138	Tubbs Road	153
Turton Road	63	Victor Road	75	Victoria Road	317
Wakeman Road	121	Wakemans Hill Ave	117	Walm Lane	288
Wembley Hill Road	59	Wendover Road	163	Westbury Ave	101
Willesden Lane	178				